

FAQ's

MyPitStopRewards Program Frequently Asked Questions

What is MyPitStopRewards?

MyPitStopRewards is a program that rewards you with Prepaid Mastercards for purchasing eligible Products at participating Retail U.S. Stores.

I am having trouble uploading an image of my receipt.

Make sure it is the correct file type, the image must be a .pdf, .jpg or .png format. The file is too big: upload of image(s) image can't exceed 15 MB.

How do I know if my receipt was approved?

You will receive an email within 24-48 hours communicating if your submission has been approved or denied

(participating retailer) Receipt must include:

1. (participating retailer)
2. (participating retailer) store phone
3. (participating retailer) store address
4. (participating retailer) store city
5. (participating retailer) store state
6. (participating retailer) store zip code
7. Time and date of purchase
8. Eligible (Your Brand) purchase(s)

When will I receive my prepaid MasterCard?

1. Prepaid Mastercard Reward will be sent to the email of the participant that submitted the validated (participating retailer) Receipt within 24-48 hours.
- 2.

How many (participating retailer) eCards can I earn?

1. Limit of (5) receipt submissions per participant/email/phone/household per day.
2. If a participant attempts to participate in the Program using multiple identities, then Administrator and/or Sponsor, in its sole discretion, may void any or all such submissions.
3. Receipt submissions from groups, clubs or organizations will be rejected.

How will my information be used if I submit a receipt to (MyPitStopRewards)?

See the privacy policy for this program at www.mypitstoprewards.com/privacypolicy.pdf

Other questions or concerns?

1. Contact our customer support via email: support@mypitstoprewards.com
2. Our customer support representatives are available to assist you Monday through Friday from 9am – 5pm EST.